2021 STAKEHOLDER SATISFACTION SURVEY

Audrain Developmental Disability Services (ADDS) is committed to providing meaningful and satisfactory services to the individuals and families with developmental disabilities that we serve. We hope to receive your input regarding the quality of our services and your assessment of our organization. Your answers are confidential unless you request otherwise. This survey can be found on our website (www.audraindds.org) in a “survey monkey” link, if you prefer to respond in that manner. Or, this survey can be emailed or mailed to you if you contact Bev at 573-473-7645 or email [info@audraindds.com](mailto:info@audraindds.com). Thanks so much for your time and interest!

**5 = Strongly Agree 4 = Agree 3 = Neither Agree nor Disagree 2 = Disagree**

**1 = Strongly Disagree NA = Not Applicable**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | 5 | 4 | 3 | 2 | 1 | NA |
| 1. ADDS’ facilities and residences are well-maintained and pleasant in appearance. |  |  |  |  |  |  |
| 1. ADDS’ facilities are easily accessible. |  |  |  |  |  |  |
| 1. ADDS’ employees communicate pleasantly and with respect when contacted. |  |  |  |  |  |  |
| 1. ADDS’ utilizes funding to provide appropriate services and programs. |  |  |  |  |  |  |
| 1. ADDS has a positive image in the community. |  |  |  |  |  |  |
| 1. I would recommend/refer others to ADDS for services. | Yes No | | | | | |
| 1. Is there anything (program, activity, practice, etc.) that you would like to see more of at ADDS or is there anything that ADDS is doing that you really like? | | | | | | |
| Comments. | | | | | | |
| If you would like to be contacted, please include your name, phone number or email address below. | | | | | | |