DECEMBER, 2020 VOLUME 7 ISSUE 2



AUDRAIN DEVELOPMENTAL DISABILITY SERVICES (ADDS)

CREATING A BETTER LIFE FOR AUDRAIN COUNTY CITIZENS

Audrain Developmental Disability Services (ADDS) Senate Bill 40 Board Members –

Tracy Wilburn, Chair Andy Baker, Vice-Chair Frank Marth, Treasurer JoAnn Thomas, Secretary Kelly Smith Sara Robertson Kevin Wilkerson Amy Webber Holly Hoover

Happy New Year from ADDS
Residents and Staff!

www.audraindds.org – Please make a note in the 1st quarter of 2021 to check the ADDS website to see ADDS 2020 Outcomes Report, Annual Report and more!

ADDS continues to provide a social advocacy support group. It now meets the last Monday of each month at 3:30 in the Breckenridge Heights basement. Please call Bev at 573-473-7645 with questions and to make sure the meeting hasn't been cancelled due to Covid-19 restrictions.!



Welcome to Audrain Developmental Disability Services!

Tim Crews, Executive Director

The primary reason for our newsletter is to share with others in our community our appreciation for your support and also demonstrate a bit of pride in the services we offer. During these difficult times it seems like most information travels by email, text and other socially distanced media. The newsletter is another avenue to share from a distance, but I also want everyone to know how we look forward to, and miss, sharing what we do in person. Thank you all for your understanding as we have isolated ourselves through the pandemic. I hope everyone is enduring these times successfully and again, thank you for all you do and we do send our warmest wishes for a new year where you may find peace and joy.

IF YOU HAVE ANY QUESTIONS OR SUGGESTIONS PLEASE CALL OR EMAIL

INFO@AUDRAINDDS.COM

222 East Jackson, Mexico, MO 65265

573-581-8210 office. 573-5204 fax. www.audraindds.org

Direct Contact Staff needed to work with individuals with developmental disabilities in a variety of settings.

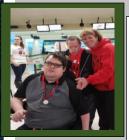
- Part-time and full-time positions available for evenings, overnight and weekend shifts.
- Must have HS diploma/GED and ability to obtain a Chauffeur's license and liability insurance
- Health, dental, vision, life, and retirement benefit package available for full-time positions.
- Vacation, sick, personal leave available to full-time employees.

EEO/Male/Female/Veterans/Disabled

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability or veteran status.

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Special Olympics activities were cancelled due to Covid-19 restrictions but here's some pics from past years!







ADDS CONTINUES TO HAVE MANY SPECIAL FRIENDS IN THE MEXICO – AUDRAIN COMMUNITY. WE LOOK FORWARD TO BEING OUT AND ABOUT IN 2021 TO SEE YOU ALL! -

MEXICO WAL-MART
MEXICO AREA YMCA
CITY OF MEXICO PARKS
MEXICO ELKS LODGE
ST. JOHN LUTHERAN CHURCH
MEXICO LANE
HANDI-SHOP
MEXICO PUBLIC SAFETY
MELODY'S JEWELRY
WEBBER PHARMACY

KSON STREET PHARMACY

In 2019, Fieldcrest Community Services participants assisted in providing and handing out treats at the Trunk or Treat event on the Mexico Square at Halloween and they hope to do the same in 2021!

The Mexico community provides so many services and benefits to ADDS and the individuals served in our Agency. Due to Covid-19 restrictions our residents haven't been able to contribute back to the Mexico area -here are some pics of some activities from previous years.

2019 - Residents of C.T. Loyd Apartments and Breckenridge Heights Residential Home volunteered for the Salvation Army Red Bucket Brigade 5 times over this past month as Bell Ringers at both Moser's and Wal-Mart

ADDS program participants did assist in meal preparation once a week in January for the local Room at the Inn.





Some other examples of past activities -

- assisting at one of the local churches with door hangers, organizing information in pews and setting up chairs
- collecting food for Holiday baskets for families
- assisting with serving meals at a local church
- cleaning at the Elks Lodge
- delivering Meals on Wheels
- sending a donation to St. Jude's Hospital
- helping at the Help Center
- assisting at the Missouri Veteran's Home
- sending greeting cards to those in the military
- making baked goods for our local public safety staff

We are so grateful to the Mexico community and our Audrain County family – we are appreciative of the support of Mexico Public Safety, local churches and individual families, the bowling alley, restaurants, retail stores, etc –and we hope to see you in 2021!!









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"You Make a Difference!"
ADDS Staff Recognition
ADDS hasn't done an individual "You Make a Difference" staff recognition lately because so many of the ADDS staff members have worked many hours through the past several months in efforts to continue to provide quality care for the residents that ADDS serves. In an effort to show appreciation to staff members the Board has approved pay increases and incentives as well as providing staff special meals, books for kids, t-shirts, pumpkins, and turkeys. Thanks to all of our

ADDS continues to have a link to a Stakeholder Survey on our website (www.audraindds.org). We want to share that as of 11/30/2020 there were 11 respondents which is 11 less than last year. There was only one negative response to questions regarding accessibility to facilities, maintenance of facilities as well as image of ADDS - the other responses were either positive or neutral. Some comments include lack of knowledge of ADDS and more community recognition and involvement needed; while other comments indicated a strong presence at county needs assessment meetings. 100% of the respondents indicated that they would recommend others to ADDS for services.

ADDS continues to make efforts to be more visible in the community by this newsletter, our website, volunteer efforts in the community, being represented on boards and community networking. 2020 and Covid-19 restrictions made some of the 2020 plans difficult – i.e. volunteer plans. The survey link remains on the website so ADDS would appreciate any additional thoughts and feedback!

Angie Littrell retired this past year following many years as the Program Director at the Developmental Training Center. We welcome, Lisa Harrison, a very familiar face at ADDS as the new Director!





Kristy Dennison became the House Manager at Harvey House in September!





Kara Clovis became the Coordinator of Group Residential Services in September!





Many of you reading this might be aware that our staff and our residents have not been out in the community very much this year. At this time near the holidays we are trying extra hard to provide some fun activities in our group homes for the residents – reading holiday stories, making cookies, looking at lights, decorating our homes, doing special crafts, etc. One of the group homes sent holiday messages to their family members on Thanksgiving morning. All of the group homes celebrated Halloween by dressing up and/or having special snacks, etc.





WISHING YOU AND YOUR FAMILY HAPPY HOLIDAYS DURING THIS UNUSUAL YEAR AND AND A WONDERFUL 2021!

No matter what happens in life, be good to people. Being good to people is a wonderful legacy to leave behind." — *Taylor Swift*

IF YOU HAVE ANY QUESTIONS OR SUGGESTIONS PLEASE CALL US OR EMAIL US AT info@audraindds.com

ADDS CONNECTION

Satisfaction Surveys 2020

Thanks to each of you who completed a satisfaction survey or assisted in completing one for a family member or someone who receives services from ADDS! We sent out approximately 170 surveys again this year and 78 were returned for a rate of just under 46%. This return rate is more than the 41% in 2019 and the 40% in 2018 and we know that the surveys were provided to all those receiving ADDS support coordination services, individuals living in any of the ADDS residential facilities as well as receiving staff supports in Natural Homes and Developmental Training Center services. 41 of the returned surveys indicated that the individual served received services from at least one of the ADDS programs and therefore has support coordination through Center for Human Services while 37 indicated that they received Support Coordination services only - therefore through ADDS. 26 surveys returned represented persons living in an ADDS program setting (an increase from 21 in 2019) and responses indicated 92% satisfaction with ADDS services with 24 responding "yes" and 2 incomplete surveys. 100% of the responses to the statement "I feel that I am provided opportunities to participate in the community at the level I choose" were positive with two responses marked "not applicable", one "sometimes" and one other survey unmarked. 92%, an increase from 82% in 2019, of participants at the Developmental Training Center (DTC) responding to the survey question regarding whether or not they felt they were gaining new skills to increase their independence responded positively. And, 92% of DTC respondents returning the survey (an increase from 91% in 2019) shared that the "DTC provides regular opportunities for my participation in the community". 94% of the respondents to the survey indicated positive responses to the statement "Overall, I am satisfied with the services I receive from my Support Coordinator" through Audrain Developmental Disability Services.

Thanks to everyone for responding to the 2020 Person Served Satisfaction Survey. Please, never hesitate to provide feedback regarding ADDS services anytime to the Program Coordinator or Administration!

Audrain Developmental Disability Services 222 East Jackson Street Mexico, MO 65265