

* Incident tracking

Med Errors						
Locations	2013	2014	2015	2016	2017	2018
CT Loyd	18	13	22	15	13	13
Breckenridge	7	12	6	1	2	3
Harvey House	7	9	4	1	5	14
DTC	2	0	1	1	0	1
Workshop	1	0	0	1	0	0
Abat ISL	0	2	1	1	0	1
Jefferson ISL	0	2	4	3	2	1
Hazel ISL	0	0	0	0	3	3
TOTAL	35	38	38	23	25	36

Trends to note: Harvey House exhibited significant increases in medication errors in 2018. Other programs show being relative flat, with similar numbers over the past few years.

Response to trend: Response has been retraining and adoption of new Policy to clearly outline actions to be taken errors, including guidelines for termination

Other Incidents						
Type	2013	2014	2015	2016	2017	2018
Fall	10	9	19	15	23	13
Individual-Staff	4	9	11	2	1	2
Individ-Individ	4	6	2	1	6	2
Medical Issue	4	3	8	10	3	9
Hospitalization					9	6
ER visits					14	23
Support Crisis Counseling					2	0
Drug Count Incorrect					0	1
Self inflicted	0	0	1	3	1	1
TOTAL	22	27	41	31	59	57

Trends to note: Falls have decreased over the past year, efforts have been placed on identifying and exploring a this past year to assist with mobility and reduce falls. ER visits have increased partially due to aging and health is but rather after hours medical concerns as our area does not offer an urgent care option.

Response to trend: Continue to assess and reassess support options for health needs. Recognize that in the futu closely monitors data such as this, as well as hospitalizations, etc.

✓ no significant trends other than

assistive technology/adaptive equipment
issues. Most visits are not accident related

where it is possible that managed care will